

Andrea Murphy

Restaurant Waitress

Dedicated waitress with three years of experience in casual and fine-casual dining. Strong communicator skilled at upselling specials and resolving guest concerns to boost satisfaction and tips.

EDUCATION

Associate of Science in
Hospitality Management

Community College, City, ST
May 2019

PROFESSIONAL EXPERIENCE

Waitress | The Garden Bistro, City, ST

June 2021 – Present

- Serve 30+ tables per shift, maintaining 95% positive guest feedback
- Upsell daily specials, increasing add-on sales by 12%

Server | Lakeside Café, City, ST

May 2019 – May 2021

- Managed POS orders for 25 tables per shift with zero ticket errors
- Trained 5 new servers on menu knowledge and service standards