

# Andrea Murphy

## Restaurant Waitress

Dedicated waitress with three years of experience in casual and fine-casual dining. Strong communicator skilled at upselling specials and resolving guest concerns to boost satisfaction and tips.

### EDUCATION

Associate of Science in  
Hospitality Management

Community College, City, ST  
May 2019

### PROFESSIONAL EXPERIENCE

Waitress | The Garden Bistro, City, ST

June 2021 – Present

- Serve 30+ tables per shift, maintaining 95% positive guest feedback
- Upsell daily specials, increasing add-on sales by 12%

Server | Lakeside Café, City, ST

May 2019 – May 2021

- Managed POS orders for 25 tables per shift with zero ticket errors
- Trained 5 new servers on menu knowledge and service standards