

Maria Lopez

Tow Truck Driver

Dedicated tow truck driver with five years of experience in roadside assistance and vehicle recovery. Known for quick response times and excellent customer service. Proficient in operating various towing equipment and ensuring vehicle safety during transport.

KEY SKILLS



- Customer service
- Emergency response
- Equipment operation
- Safety protocols
- Vehicle recovery

EDUCATION



High School Diploma

Phoenix High School
Phoenix, AZ

PROFESSIONAL EXPERIENCE



Tow Truck Operator | Rapid Recovery Services, Phoenix, AZ
March 2020 – Present

- Respond to an average of 15 service calls per week, providing towing and roadside assistance
- Maintain a 95% customer satisfaction rating based on post-service surveys
- Ensure compliance with all safety regulations during vehicle transport

Tow Truck Driver | Valley Towing Inc., Phoenix, AZ
January 2018 – February 2020

- Operated flatbed and wheel-lift tow trucks for vehicle recovery
- Assisted in training new hires on towing procedures and safety measures
- Managed documentation and billing for each service call

CERTIFICATIONS



- CDL Class B License, Arizona Department of Transportation