



# Laura Taylor

## Senior Technical Program Manager

Senior technical program manager with a decade of experience driving product strategy in high-growth tech environments. Expert in OKR frameworks, automated metrics tracking, and multi-team leadership.

### CONTACT



(123) 456-7890



email@example.com



LinkedIn | Portfolio



Seattle, WA 12345

### KEY SKILLS

- Android lifecycle management
- AWS infrastructure
- CI/CD pipelines
- Strategic roadmapping

### PROFESSIONAL EXPERIENCE

April 2022 - Present

**Senior Technical Program Manager, Disney Entertainment & ESPN Technology** | Seattle, WA

- Lead development of Disney+ Android app with four engineering teams (50+ developers)
- Oversee \$75 M in product-development budgets and deliver 15 major updates on time
- Increased executive NPS from 7.2 to 9.1 using Tableau dashboards

July 2018 - March 2021

**Senior Program Manager, Amazon** | Seattle, WA

- Orchestrated global inbound supply-chain program for FBA, impacting 2 M sellers
- Developed eight Seller Central tools that reduced misplaced inventory by 120K units

Boosted FBA profitability by 35% via Kaizen-driven process optimizations

### EDUCATION

**M.B.A. in Operations Management**

University of Washington, Seattle, WA | May 2013

**B.S. in Industrial Engineering**

Stanford University, Stanford, CA | June 2010

### CERTIFICATIONS

- SAFe Program Consultant, January 2021
- AWS Solutions Architect – Professional, April 2019
- CSM, Scrum Alliance, March 2014