

Michael Chen

Healthcare Scrum Master with five years in medical software. Skilled in HIPAA-compliant agile processes and cross-disciplinary team facilitation.

CONTACT



(123) 456-7890



michael.chen@example.com



Portfolio



Boston, MA 02110

EDUCATION

May 2016 | B.S. Health Informatics,

Northeastern University, Boston, MA

KEY SKILLS

- HIPAA compliance
- Backlog prioritization
- Jira & Confluence

PROFESSIONAL EXPERIENCE

Scrum Master | MediSoft Solutions | Boston, MA
May 2020 – Present

- Improved sprint delivery of EHR modules by 35%.
- Led HIPAA training for 40 team members.

Business Analyst | HealthTech | Boston, MA
March 2017 – April 2020

- Defined user stories, reducing clinical-workflow errors by 20%.
- Collaborated with QA to raise test-case coverage by 30%.

CERTIFICATIONS

- Certified ScrumMaster, Scrum Alliance, May 2023
- Certified Health Informatics Specialist, AHIMA, May 2019