

Yaling Zhang

Junior Scrum Master with a five-year background in software development within the insurance industry. Bridges technical expertise and agile methodologies to drive specialty insurance product development.

CONTACT

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 Portfolio

 Detroit, MI 48201

EDUCATION

B.S. Computer Science
University of Michigan, Ann Arbor, MI
May 2019

KEY SKILLS

- API integration
- Microservices architecture
- Test-driven development

PROFESSIONAL EXPERIENCE

JR. SCRUM MASTER | PALOMAR INSURANCE, DETROIT, MI
JULY 2023 – PRESENT

- Facilitate agile ceremonies for two scrum teams totaling 15 members.
- Coached product owners on story splitting to improve sprint predictability by 25%.

SOFTWARE DEVELOPER | LIBERTY MUTUAL, REMOTE
JUNE 2019 – JUNE 2023

- Developed 20 components for policy management systems handling 500K+ policies.
- Led code-review workshops, reducing production defects by 30%.

CERTIFICATIONS

- Certified ScrumMaster, Scrum Alliance, May 2023