

# CM

# Carolyn Mitchell

## Quick Service Chain Manager

Quick Service Chain Manager with seven years advancing within a national burger franchise. Strong record in same-store sales growth, franchise compliance, and regional training programs.

## CONTACT

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## EDUCATION

B.A. in Business Management Regional College  
City, ST | May 2012

## PROFESSIONAL EXPERIENCE

AREA MANAGER | BURGERWORKS, CITY, ST  
MAY 2015

- Oversee operations for 10 franchise units, achieving 8% annual same-store sales growth
- Audit compliance and standards, improving brand-audit scores from 82% to 96%
- Develop regional leadership pipeline; 12 managers promoted internally

STORE MANAGER | BURGERWORKS, CITY, ST  
JUNE 2012 – APRIL 2015

- Led single unit to top 5% national performance, improving guest scores by 25%
- Implemented community-giveback events, increasing local brand engagement