




Ethan Foster

Freelance Technical Writer

I am a versatile freelance technical writer with over five years of experience creating documentation for SaaS platforms, IT hardware, and engineering products. I excel at managing multiple projects and collaborating with diverse clients to deliver clear, impactful content.

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 LinkedIn

KEY SKILLS

- API Documentation
- User Manual Development
- Knowledge Base Management
- Client Relationship Management
- Project Management

PROFESSIONAL EXPERIENCE

FREELANCE TECHNICAL WRITER | REMOTE

JANUARY 2018 – PRESENT

- Authored comprehensive user manuals and quick-start guides, reducing onboarding time by 20%.
- Collaborated with developers to create detailed API documentation, improving integration efficiency by 15%.
- Managed over 100 projects with high client satisfaction.

TECHNICAL WRITING CONSULTANT | TECHWRITE SOLUTIONS, DENVER, CO

JUNE 2016 – DECEMBER 2017

- Developed software tutorials and engineering guides, enhancing usability by 20%.
- Managed client relationships, achieving a 95% retention rate.
- Edited existing documentation to improve clarity and accuracy.

EDUCATION

- BA in English
University of Colorado, Boulder, CO – Graduated May 2016

CERTIFICATIONS

Certified Professional Technical Communicator (CPTC)