



# EM

# Erika Morgan

## IT Project Manager

IT project manager with 10 years of experience delivering enterprise IT solutions on time and within budget. Proficient in Agile, Scrum, and Project Management Institute (PMI) frameworks. Skilled at stakeholder communication and bridging business needs with technology teams.



Minneapolis, MN 55401



(555) 398-7401



erika.morgan@example.com



Portfolio

## PROFESSIONAL EXPERIENCE

### IT PROJECT MANAGER | SECUREWAVE TECH MINNEAPOLIS, MN | MARCH 2018 – PRESENT

- Delivered 22 mid-to-large scale IT projects in the past five years, averaging 12% under projected budgets
- Managed software rollout for 6,000 employees, reducing onboarding time by 41% through automated workflows
- Implemented agile transformation across IT department, cutting project cycle time from 6.5 months to 4.2 months

Reduced contractor costs by 720,000 annually by building in-house project delivery model

### BUSINESS ANALYST | ASPEN VALLEY FINANCIAL ST. PAUL, MN | JULY 2013 – FEBRUARY 2018

- Acted as lead analyst for CRM migration that improved lead follow-up time by 58%
- Facilitated requirements gathering across 11 departments, increasing cross-functional alignment
- Supported vendor RFP evaluations that reduced software licensing costs by 19%

## EDUCATION

- Bachelor of Science (B.S.) in Information Technology Management  
University of Minnesota, Minneapolis, MN | May 2013