

# Angela Brooks

## IT Health Care Manager

IT health care manager with 12 years of experience leading electronic health records (EHR) implementations, IT compliance audits, and clinical system integrations. Deep understanding of HIPAA regulations, patient data security, and hospital IT operations. Proven track record in aligning IT strategy with care delivery.

## CONTACT



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Portfolio



Boston, MA 02108

## EDUCATION

Master of Science (M.S.) in  
Health Informatics  
Northeastern University, Boston,  
MA | May 2012

Bachelor of Science (B.S.) in  
Information Systems  
University of Massachusetts  
Boston, Boston, MA | May 2009

## PROFESSIONAL EXPERIENCE

**DIRECTOR OF CLINICAL IT SYSTEMS | BOSTON MEDICAL ALLIANCE, BOSTON, MA**

**JANUARY 2017 – PRESENT**

- Directed enterprise EHR migration across four hospitals and 38 outpatient clinics, completing rollout under budget by 1.6 million
- Reduced claim rejections by 29% through integration of EHR with billing platform, increasing revenue by 4.3 million annually
- Implemented secure telehealth platform during COVID-19, enabling 64,000 virtual visits in 2021
- Conducted quarterly HIPAA compliance audits, maintaining a 100% audit success rate since 2018

**IT PROJECT MANAGER – HEALTH SYSTEMS | MASSACHUSETTS HEALTHNET, CAMBRIDGE, MA**

**JUNE 2012 – DECEMBER 2016**

- Oversaw IT planning for new 220-bed hospital, coordinating 15 vendors and 60 internal staff through design and go-live
- Introduced barcode medication administration system, reducing dosage errors by 32% in first year
- Trained 400+ staff on new patient record systems, achieving 92% satisfaction in post-training surveys