

SR

CONTACT



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LinkedIn | Portfolio



Nashville, TN

KEY SKILLS

- AI & ML risk assessment
- Blockchain traceability
- Data analytics (Tableau)
- Regulatory compliance
- Six Sigma

EDUCATION

- M.B.A. SUPPLY CHAIN MANAGEMENT | UNIVERSITY OF TENNESSEE, KNOXVILLE, TN | JUNE 2015

Selena Ramirez

Senior Risk Manager

Senior risk management professional with over ten years in e-commerce safety and compliance. Expert in AI-driven solutions to enhance product safety and streamline recall processes. Adept at building and leading high-performing global teams.

PROFESSIONAL EXPERIENCE

SENIOR RISK MANAGER | AMAZON, NASHVILLE, TN | JUNE 2020 - PRESENT

- Oversee global recalls for 300 million customers with a team of 28 specialists
- Onboarded 50,000 third-party sellers to Seller Safety Certification, reducing violations by 15,000 annually
- Cut recall execution time from 14 days to 36 hours with a new logistics service
- Developed an AI tool that improved safety-issue detection by 65%

PRODUCT SAFETY & COMPLIANCE MANAGER | WALMART, MEMPHIS, TN | APRIL 2015 - MAY 2020

- Led safety compliance for 75 million SKUs, managing a 12-person team
- Partnered on 15 high-profile recalls with legal and PR teams
- Raised hazardous material identification rates from 85% to 97% via a compliance dashboard
- Established a 24/7 hotline handling 300 inquiries/day

CERTIFICATIONS

- PMP (PMI) | April 2017
- Six Sigma Black Belt | March 2016