

OF

Olivia Fernandez

Technical Scrum Master with five years facilitating backend and API teams. Bridges engineering depth with agile delivery best practices.

CONTACT



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Portfolio



New York, NY 10001

KEY SKILLS

- API backlog management
- Technical facilitation
- Jira & Confluence

PROFESSIONAL EXPERIENCE

SCRUM MASTER | FINTECH SOLUTIONS, NEW YORK, NY
SEPTEMBER 2019 – PRESENT

- Improved API release frequency by 45%.
- Reduced defect density by 30% through enhanced code-review practices.

SOFTWARE ENGINEER | FINTECH SOLUTIONS, NEW YORK, NY
JUNE 2016 – AUGUST 2019

- Developed key services for payment processing.
- Refactored monolithic modules into microservices, improving deploy frequency by 50%.

EDUCATION

B.S. Computer Engineering
New York University, NY, New York, NY | May 2016

CERTIFICATIONS

Certified ScrumMaster, Scrum Alliance, March 2023
Oracle Certified Professional, Java SE, October 2018