

# JS

# Jessica Simmons

## Delivery Driver

### ABOUT ME

A delivery driver with Class B CDL certification and four years of experience, specializing in route optimization, vehicle maintenance, and customer service. A proven track record of achieving on-time delivery rates of over 95% while maintaining strict compliance with OSHA safety protocols and transportation regulations.

### PROFESSIONAL EXPERIENCE

#### Delivery Driver | FedEx, Austin, TX

September 2022 – Present

- Deliver over 100 packages daily across urban and suburban routes, maintain a 95% on-time delivery rate over two years, and identify opportunities to enhance route planning, contributing to a 13% reduction in average delivery times
- Perform route inspections and maintenance of vehicles to mitigate the risk of safety issues in compliance with DOT standards
- Interface effectively with diverse customers to verify delivery details and resolve issues, resulting in a 4.9 customer satisfaction rating

#### Rideshare Driver | Lyft, Austin, TX

July 2021 – September 2022

- Transported up to 30 passengers daily across a variety of locations, delivered exceptional customer service, and achieved a 4.97-star rating
- Maintained vehicle cleanliness and safety to enhance passenger experience and adhere to company policies

### CERTIFICATIONS

- Class B CDL License, State of Texas, June 2022
- Defensive Driving Certification, National Safety Council, July 2021

### CONTACT

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### EDUCATION

- CDL Training Program  
Austin Trucking Academy  
Austin, TX | May 2022
- High School Diploma  
Riverdale High School  
Austin, TX | April 2021

### KEY SKILLS

- Cargo handling
- Customer service
- GPS navigation
- Route planning
- OSHA safety
- Vehicle maintenance