

Edward Young

Technical Program Manager

Senior technical program manager with a decade of experience driving product strategy in high-growth tech environments. Expert in OKR frameworks, automated metrics tracking, and multi-team leadership.

CONTACT

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 email@example.com

 LinkedIn | Portfolio |

 Austin, TX 78701

KEY SKILLS

- System architecture
- Incident management
- Stakeholder alignment
- Jenkins CI/CD
- Risk mitigation

EDUCATION

M.S. in Systems Engineering
University of Texas at Austin,
Austin, TX | May 2017

B.S. in Computer Science
University of Texas at Austin,
Austin, TX | May 2015

PROFESSIONAL EXPERIENCE

TECHNICAL PROGRAM MANAGER | TECHSOLUTIONS INC., AUSTIN, TX
MARCH 2021 – PRESENT

- Manage end-to-end delivery of platform integrations across three microservices teams
- Implement risk-mitigation processes, reducing critical production incidents by 40%
- Align 25+ stakeholders via bi-weekly syncs, improving decision speed by 30%

SYSTEMS ENGINEER | TECHSOLUTIONS INC., AUSTIN, TX
JUNE 2017 – FEBRUARY 2021

- Designed and deployed a shared authentication service, reducing login-related tickets by 50%
- Automated deployment pipelines using Jenkins, cutting release time from 3 hours to 30 minutes