

Sarah Nguyen

Agile Coach

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Profile

Experienced agile coach with seven years guiding software teams through Scrum and Kanban transformations. Skilled in change management and continuous improvement.

Professional Experience

Agile Coach | TechSolutions Inc. | San Francisco, CA

June 2020 – Present

- Coached 15 cross-functional teams, increasing delivery velocity by 35%.
- Rolled out enterprise-wide agile training to 200+ staff.

Scrum Master | Innovate Software | San Francisco, CA

January 2017 – May 2020

- Facilitated 20+ Scrum teams, reducing cycle time by 25%.
- Instituted metrics dashboards that improved sprint predictability by 40%.

Key Skills

- Scrum & Kanban frameworks
- Change management
- Metrics & reporting

Education

M.S. in Software Engineering

December 2016

San Jose State University, CA

B.S. in Computer Science

May 2014

San Jose State University, CA

Certifications

- Certified ScrumMaster (CSM), Scrum Alliance, March 2017
- PMI-ACP, PMI, August 2019