



David Thompson

Multifamily Property Manager

Multifamily property manager with six years of experience managing garden-style and high-rise communities totaling 800 units. Skilled in cost control and resident engagement, reducing operating expenses by 10% and boosting NPS by 15 points.

CONTACT



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LinkedIn | Portfolio



Phoenix, AZ 85001

EDUCATION

Bachelor's Degree in Marketing
Arizona State University, Tempe, AZ
May 2014

KEY SKILLS

- Resident Engagement
- Expense Control
- NPS Improvement
- Event Programming
- Pest Management

PROFESSIONAL EXPERIENCE

- **Multifamily Property Manager, Desert Vista Communities, Phoenix, AZ**
August 2017
 - Oversee operations for two 400-unit garden-style communities, improving NPS from 60 to 75
 - Implement cost-saving vendor renegotiations, reducing maintenance expenses by 10%
 - Lead resident events, increasing renewal rates by 8%
- **Assistant Property Manager, Copper Canyon Apartments, Phoenix, AZ**
May 2014 – July 2017
 - Supported leasing and renewals for a 200-unit high-rise property
 - Managed resident communications and conflict resolution, achieving a 90% satisfaction rate
 - Assisted with quarterly budgeting and variance analysis