David Nguyen

Minneapolis, MN 55402 | **(123) 456-7890** | **david.nguyen@example.com** | **Portfolio**

Scaled Scrum Master with seven years in enterprise agile at retail tech. Expert in value-stream mapping and large PI planning.

PROFESSIONAL EXPERIENCE

Scaled Scrum Master | November 2016 – Present
RetailCo, Minneapolis, MN

- Coordinated three ARTs (150 participants), boosting throughput by 35%.
- Led PI planning for 500+ artifacts, aligning business objectives.

Scrum Master | January 2014 – October 2016
RetailCo, Minneapolis, MN

- Improved release alignment across five teams via consolidated backlogs.
- Mentored new scrum masters, increasing team maturity scores by 20%.

EDUCATION

B.S. Industrial Engineering
University of Minnesota, Minneapolis, MN May 2013

KEY SKILLS

- ART facilitation
- PI planning
- Value-stream mapping

CERTIFICATIONS

- Certified ScrumMaster, Scrum Alliance | November 2023
- SAFe Agilist, Scaled Agile | October 2021