



# FRANK HILL

## Phlebotomy Supervisor

City, ST | (123) 456-7890 | email@example.com | LinkedIn | Portfolio

## PROFILE

Phlebotomy supervisor with seven years in hospital labs, overseeing daily operations and staff development. Implemented competency testing that raised team proficiency by 25%.

## KEY SKILLS

- Staff Development
- Competency Testing
- Policy Implementation
- Redraw Reduction
- Lab Safety

## PROFESSIONAL EXPERIENCE

### Phlebotomy Supervisor

Mercy Hospital Lab, Various Locations | April 2017 - Present

- Supervise a team of eight phlebotomists, conducting quarterly competency assessments
- Reduced sample redraws by 30% through targeted coaching

### Senior Phlebotomist

City Health System, City, ST | January 2013 - March 2017

- Led daily draw schedule for 60+ inpatient and outpatient collections
- Assisted management with policy updates for infection control

## EDUCATION

### B.S. in Health Sciences

State University, City, ST | May 2012

### Certified Phlebotomist

National Phlebotomy Association, | May 2011