







Kathleen Allen

Change Management Consultant

Change-management consultant with five years of guiding Fortune 100 firms through digital transformations. Achieved 85% adoption rates for new CRM and ERP tools and reduced change-related downtime by 40%.

CONTACT

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-  City, ST 12345

KEY SKILLS

- ADKAR & Prosci methodology
- Stakeholder analysis & engagement
- Communication-planning
- Training design & delivery
- Change-readiness assessments

EDUCATION

MS Organizational Psychology
Loyola University, Chicago, IL
May 2015

BA Communications
Northwestern University, Evanston, IL
May 2012

PROFESSIONAL EXPERIENCE

Change Management Consultant | Prosci, Chicago, IL
April 2018 - Present

- Designed ADKAR-based plans for 3 global IT transformations, achieving 85% user adoption
- Developed communication roadmaps and stakeholder-engagement campaigns for 15,000 employees
- Measured change-readiness and trained 100+ change agents

Organizational Change Analyst | KPMG, Chicago, IL
July 2015 - March 2018

- Conducted impact assessments and stakeholder analyses for major restructuring projects
- Authored executive summaries and facilitated 10 leadership-alignment workshops
- Tracked KPIs on productivity and morale, reducing project-related downtime by 40%