

# David Johnson

## Case Manager

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### Efficient case manager specializing in client-centered solutions

Experienced professional with over 10 years of experience in case management, known for delivering results through tailored client care and interdisciplinary collaboration.

## Professional Experience

Senior Case Manager | Chicago Wellness Network | Chicago, IL  
January 2016 – Present

- Led a team of five case managers, increasing overall client satisfaction by 35%
- Designed resource optimization workflows, reducing service delays by 20%
- Monitored progress for 80+ clients, ensuring efficient goal achievement

Case Manager | Windy City Social Services | Chicago, IL  
June 2014 – January 2016

- Developed care plans for underserved populations, securing resources for 70+ clients monthly
- Enhanced documentation systems, improving compliance with agency standards

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## Education

Master of Social Work (M.S.W.) | University of Chicago | Chicago, IL  
May 2014

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## Key Skills

- Tailored care plans
- Resource optimization
- Budget management
- Multidisciplinary coordination
- Performance tracking