

Jennifer Roberts

Case Manager

Dedicated case manager with a focus on fostering positive outcomes

Experienced case manager with nine years of expertise in client needs assessments, care planning, and resource coordination. Proven ability to enhance client outcomes through effective advocacy and collaboration.

Contact

 (123) 456-7890

 email@example.com

 LinkedIn

 City, ST 12345

Education

- Bachelor of Social Work (B.S.W.)

University of Colorado,
Denver, CO

May 2016

Professional Experience

CASE MANAGER | DENVER SUPPORT SERVICES, DENVER, CO
JUNE 2017 – PRESENT

- Designed and implemented 150+ care plans, achieving a 90% success rate in meeting client objectives
- Trained five new hires on resource coordination strategies, improving team efficiency by 20%
- Conducted needs assessments for at-risk populations, ensuring timely resource allocation

SOCIAL WORK INTERN | CITY OUTREACH PROGRAM, DENVER, CO
JANUARY 2016 – MAY 2017

- Supported case management efforts for 50+ clients by conducting intake interviews and follow-ups
- Assisted in securing housing for 25 homeless individuals, reducing their time in shelters by 30%