

Sophia White

Case Manager Duties

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Efficient case manager adept at handling diverse client needs

Case manager with eight years of experience specializing in managing large caseloads, developing personalized care plans, and connecting clients to resources.

PROFESSIONAL EXPERIENCE

Case Manager | March 2021 – Present

Seattle Social Services, Seattle, WA

- Managed a caseload of 60+ clients, achieving an 85% success rate in meeting individual care goals
- Streamlined client intake processes, reducing wait times by 30%
- Conducted crisis interventions, ensuring client safety and support during emergencies

Social Work Assistant | June 2017 – March 2021

Rainier Outreach Center, Seattle, WA

- Coordinated appointments and care referrals, improving client access to services by 20%
- Conducted initial client interviews to gather critical data for case planning

EDUCATION

Bachelor of Social Work (B.S.W.)

University of Washington, Seattle, WA May 2017

KEY SKILLS

- Large caseload management
- Personalized care planning
- Resource connections
- Documentation and reporting
- Crisis intervention