



Charlotte Rogers

RETAIL COFFEE BARISTA

Retail Coffee Barista with three years of experience in grocery-store coffee kiosks. Skilled at multitasking between order taking, beverage prep, and upselling packaged products. Increased kiosk sales by 18% through effective product recommendations.

CONTACT



(123) 456-7890



email@example.com



LinkedIn | Portfolio



Chicago, IL

KEY SKILLS

- Retail upselling & merchandising
- High-volume drink production
- Loyalty program enrollment
- Multi-tasking proficiency
- POS & cash handling

PROFESSIONAL EXPERIENCE

Retail Barista | MarketBlend Coffee Kiosk, Chicago, IL | January 2021 – Present

- Serve 120+ drinks per shift, maintaining a 97% order accuracy rate
- Upsell packaged beans and accessories, generating 18% additional kiosk revenue
- Implement loyalty card sign-up station, enrolling 200+ new members monthly

Barista | Beans & Bounty Café, Chicago, IL | June 2019 – December 2020

- Managed morning rush service, reducing average wait times by 25%
- Assisted in display merchandising, increasing product attach rates by 10%
- Handled cash and processed up to \$1,500 in daily sales

EDUCATION

Associate of Applied Science in Retail Management

City College of Chicago, Chicago, IL | May 2019

CERTIFICATIONS

- Retail Safety & Loss Prevention, National Retail Federation, May 2020