



Laura Hall

Senior Operations Manager

ABOUT ME

Senior operations manager with 12 years leading multi-department initiatives. Proven ability to align operations with strategic objectives, improve processes, and manage P&Ls up to \$100M.

PROFESSIONAL EXPERIENCE

Senior Operations Manager

GlobalTech Corp., New York, NY | January 2015 - Present

- Directed 5 business units, driving a 20% increase in overall profitability.
- Launched a global sourcing program, reducing procurement costs by 18%.
- Implemented process standardization across regions, cutting cycle times by 25%.

Operations Manager

Innovatech Solutions, New York, NY | June 2010 - December 2014

- Managed daily operations for 3 product lines, improving delivery reliability from 85% to 98%.
- Introduced KPIs and dashboards, enhancing data-driven decision making.

CONTACT



(123) 456-7890



email@example.com



LinkedIn | Portfolio



City, ST, 12345

EDUCATION

B.A. in Marketing

University of Southern California,
Los Angeles, CA
May 2013 - Present

KEY SKILLS

- P&L Ownership
- Global Sourcing
- Process Standardization
- KPI Development
- Strategic Alignment