

SB

# Sophia Bennett

## Assistant Manager Food Service

**Assistant food service manager ensuring seamless operations and customer satisfaction**

Highly organized assistant manager with over 12 years of experience supporting restaurant operations. Adept at supervising teams, maintaining inventory, and driving employee engagement.

## CONTACT

 (123) 456-7890

 email@example.com

 LinkedIn | Portfolio

 City, ST

## KEY SKILLS

- Customer service training
- Inventory management
- Performance coaching
- Quality control
- Staff scheduling

## PROFESSIONAL EXPERIENCE

ASSISTANT FOOD SERVICE MANAGER | DINEWELL BISTRO, CHICAGO, IL  
SEPTEMBER 2016 – SEPTEMBER 2016

- Supervised a team of 15 employees, ensuring adherence to company standards
- Established new inventory practices that reduced food waste by 20%
- Trained new hires, contributing to a 25% improvement in service quality

SHIFT LEADER | SAVORY EATS, CHICAGO, IL  
MAY 2013 – AUGUST 2016

- Managed daily operations during assigned shifts, including staff oversight and customer relations
- Implemented a customer feedback system, increasing satisfaction rates by 15%

## EDUCATION

Bachelor of Science in Business Administration | University of Illinois  
Chicago, IL | Present