

Jessica Thompson

Amazon Operations Manager

(123) 456-7890 • City, ST, 12345 • email@example.com • LinkedIn | Portfolio

Results-oriented operations manager with 6 years at Amazon overseeing fulfillment center processes. Expert in process automation, inventory control, and cross-team collaboration. Consistently exceeded throughput targets while maintaining safety and quality standards.

Professional Experience

Fulfillment Operations Manager | Amazon, Seattle, WA | March 2018 – Present

- Oversee 500+ associates in daily inbound and outbound operations, improving on-time shipments by 18%.
- Implemented an automated sorting algorithm that reduced mis-shipments by 12%.
- Championed a safety program, decreasing workplace incidents by 25%.

Operations Supervisor | Amazon, Denver, CO | July 2015 – February 2018

- Supervised a team of 150, coordinating peak-season hiring and training, leading to a 20% reduction in onboarding time.
- Analyzed performance data to optimize labor scheduling, cutting overtime costs by 15%.

Education

B.S. in Supply Chain Management, May 2015 | Arizona State University, Tempe, AZ | Present

Key Skills

- Process Automation
- Inventory Control
- Data-Driven Decision Making
- Safety Compliance
- Cross-Functional Leadership