

JW

Jamie Wilson

Customer Success Manager (No Experience)

Recent Business graduate pivoting into Customer Success. Demonstrated transferable skills in retail training, event coordination, and user education with 98% participant satisfaction.

CONTACT



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LinkedIn | Portfolio



City, State, ZIP code

Professional Experience

SALES ASSOCIATE & TRAINER | RETAILMART, CITY, ST

JUNE 2021 - PRESENT

- Trained 15 new hires on POS and customer-care best practices, yielding a 98% training-satisfaction rate.
- Resolved 30+ customer issues weekly by empathizing and offering product demos.

EVENT COORDINATOR | CAMPUSTECH SYMPOSIUM, CITY UNIVERSITY

SEPTEMBER 2020 - MAY 2021

- Organized tech demos for 500+ attendees, managing registration and speaker logistics.
- Created post-event surveys, achieving 95% positive feedback.

Education

- Bachelor of Business Administration (BBA)
City University, City, ST | May 2021