

David Haynes

Case Manager Job Duties

Resourceful case manager with a focus on client advocacy


Case manager with eight years of experience managing high-volume caseloads, connecting clients to resources, and ensuring positive outcomes.

CONTACT

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EDUCATION

Bachelor of Psychology
University of Texas, Austin, TX
May 2017

KEY SKILLS

- High-volume caseload management
- Advocacy and referrals
- Crisis management
- Documentation compliance
- Mental health support

PROFESSIONAL EXPERIENCE

CASE MANAGER | TEXAS CARE SOLUTIONS, AUSTIN, TX
MARCH 2018 – PRESENT

- Managed a caseload of 50+ clients per month, ensuring timely access to housing and health care resources
- Provided crisis management support, reducing emergency service reliance by 20%
- Ensured compliance with documentation standards, passing all annual audits

CASE MANAGER INTERN | AUSTIN SUPPORT CENTER, AUSTIN, TX
MAY 2017 – MARCH 2018

- Conducted 75+ intake interviews, creating initial care plans tailored to client needs
- Assisted with resource referrals, securing housing for 10 families within the first six months