



# Samantha Wright

Head Barista

## CONTACT



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email@example.com



LinkedIn | Portfolio



Denver, CO

## KEY SKILLS

- Advanced espresso & milk techniques
- Team leadership & training
- Inventory & waste management
- Menu development
- Event coordination

## EDUCATION

### Associate of Applied Science in Hospitality

Metropolitan Community College, Denver, CO

May 2016

## ABOUT ME

Accomplished Head Barista with five years overseeing high-volume coffee operations. Skilled in advanced espresso techniques, team leadership, and quality control. Recognized for boosting beverage consistency and mentoring barista teams to exceed service standards.

## PROFESSIONAL EXPERIENCE

### Head Barista | June 2020 - Present

BeanCraft Café, Denver, CO

- Supervise a team of eight baristas, standardizing drink recipes and training protocols to achieve 99% recipe adherence
- Implement inventory-tracking systems that reduced espresso-shot waste by 18%
- Coordinate special event coffee bars, serving 500+ guests with zero service delays

### Senior Barista | March 2017 - May 2020

Urban Grind Coffee, Denver, CO

- Developed seasonal drink menu items, increasing accessory sales by 12%
- Conducted weekly quality audits, raising consistency scores from 85% to 95%
- Trained 15 new hires on latte art and customer engagement techniques

## CERTIFICATIONS

- Certified Barista Professional (CBP), International Barista Coffee Academy | May 2019