

LH

Liam Harris

Case Manager Supervisor

Experienced case manager supervisor with a focus on team development

Results-oriented professional with 11 years of experience in case management and seven years in supervisory roles. Skilled in team leadership, performance management, and care strategy development.

Location

City, ST 12345

Phone

(123) 456-7890

Email

email@example.com

Website

LinkedIn

Education

Emory University, Atlanta, GA
| May 2013
Master of Social Work (M.S.W.)

Key Skills

- Team leadership
- Performance evaluation
- Resource management
- Program development
- Client advocacy

Professional Experience

Case Manager Supervisor, Georgia Family Services | Atlanta, GA

April 2018 - Present

- Led a team of eight case managers, achieving a 20% increase in client service efficiency
- Developed and implemented training programs, improving team performance by 30%
- Oversaw compliance with federal and state regulations, ensuring a 100% audit success rate

Senior Case Manager, Atlanta Community Care | Atlanta, GA

August 2013 - April 2018

- Managed high-risk client cases, reducing recidivism rates by 15%
- Provided mentorship to junior case managers, fostering professional growth