



MADISON COOPER

Retail Supervisor

CONTACT



(123) 456-7890



email@example.com



LinkedIn | Portfolio



City, ST 12345

ABOUT ME

Seasoned professional with a B.A. in Marketing, experienced in high-traffic retail environments. Skilled in inventory, supervision, and advanced customer service. Recognized for reducing stock-outs and boosting satisfaction.

PROFESSIONAL EXPERIENCE

Retail Supervisor

Walmart, Scranton, PA | July 2022 - Present

- Manage 15 employees—scheduling, performance reviews, and training—improving productivity by 20%
- Oversee inventory control, reducing out-of-stock instances by 30% in six months
- Implemented customer-service initiatives that raised satisfaction by 20% YOY
- Led weekly sales-floor huddles to align on promotions, increasing upsell rates by 15%

Retail Associate

Kohl's, Wilkes-Barre, PA | January 2020 - June 2022

- Delivered personalized service and handled escalations, achieving top-quartile satisfaction
- Improved inventory accuracy by 15% through bi-weekly audits
- Met personal and storewide sales goals consistently
- Assisted in visual merchandising updates, boosting foot traffic by 8%

EDUCATION

B.A. in Marketing

University of Scranton, Scranton, PA | July 2021