



Alexis Ross

Hotel Barista

Professional Hotel Barista with four years of experience in luxury hotel coffee lounges. Excels in personalized service, high-end beverage crafting, and seamless collaboration with F&B teams. Recognized for creating signature specialty drinks for VIP guests.

CONTACT

- (123) 456-7890
- email@example.com
- LinkedIn | Portfolio
- Miami, FL

KEY SKILLS

- Personalized beverage service
- VIP guest engagement
- Equipment calibration & maintenance
- High-volume drink production
- Cross-team collaboration

PROFESSIONAL EXPERIENCE

Hotel Barista | Grand Harbor Hotel, Miami, FL
June 2020 - Present

- Craft 150+ specialty beverages weekly for guests, averaging a 4.9/5 satisfaction rating
- Collaborate with the concierge to design exclusive in-room coffee experiences for 50+ VIPs
- Mentor junior baristas on hotel service standards and drink presentation

Barista | Seaside Café, Miami, FL
May 2018 - May 2020

- Prepared high-volume orders during peak resort season with zero service delays
- Maintained espresso machine calibration, reducing maintenance calls by 25%
- Assisted in sourcing premium beans, contributing to a 10% increase in premium-blend sales

EDUCATION

Associate of Science in Hospitality Management
Miami Dade College, Miami, FL | May 2018

CERTIFICATIONS

Coffee Quality Institute/Q Arabica Q Grader Training, CQI, August 2021