

Micheal Turner

RN Case Manager

Compassionate RN case manager committed to optimizing patient care
Registered nurse with eight years of experience in case management. Skilled in patient advocacy, discharge planning, and care coordination in fast-paced health care environments.

EDUCATION



Bachelor of Science in Nursing
(B.S.N.)

Northeastern University
Boston, MA | May 2017

KEY SKILLS



- Patient advocacy
- Discharge planning
- Utilization review
- Chronic disease management
- Interdisciplinary collaboration

PROFESSIONAL EXPERIENCE



RN Case Manager | Beacon Health Systems, Boston, MA
May 2019 – Present

- Improved discharge efficiency by 15% through streamlined care coordination processes
- Managed care for 200+ chronic disease patients, enhancing treatment adherence by 25%
- Conducted utilization reviews to ensure compliance with payer guidelines, reducing denials by 10%

Registered Nurse | New England General Hospital, Boston, MA
June 2017 – May 2018

- Delivered compassionate bedside care to a diverse patient population in a high-acuity unit
- Assisted case management team in developing individualized discharge plans