



City, ST 12345



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email@example.com



LinkedIn | Portfolio

KEY SKILLS

- Revenue-cycle optimization
- Patient-experience improvement
- Lean process redesign
- Financial modeling
- Regulatory compliance

Stephanie Harris

Healthcare Consultant

Healthcare consultant with seven years of experience optimizing clinical operations and revenue-cycle management for hospitals and clinics. Achieved a 12% reduction in A/R days and improved patient-satisfaction scores by 15 points.

PROFESSIONAL EXPERIENCE

HEALTHCARE CONSULTANT

HURON CONSULTING GROUP, CHICAGO, IL | JANUARY 2018 – PRESENT

- Conduct billing-process redesigns for 3 hospitals, reducing A/R days from 65 to 57
- Led patient-experience initiatives, lifting Press Ganey scores by 15 points
- Trained clinical teams on Lean methodologies, cutting supply-chain waste by 18%

ANALYST

PWC HEALTHCARE PRACTICE, CHICAGO, IL | JULY 2015 – DECEMBER 2017

- Built financial-impact models for service-line expansion, informing \$20M capital project
- Facilitated stakeholder interviews and workshops to map current-state workflows
- Authored regulatory-compliance reports for accreditation submission

EDUCATION

MPH Health Policy

University of Michigan, Ann Arbor, MI | May 2015

BS Biology

University of Illinois, Urbana-Champaign, IL | May 2012