



# Joyce Turner

## LaTeX Package Maintainer

Experienced LaTeX package maintainer with five years contributing to CTAN and corporate repositories. Expertise in class and package development, version control, and community support.

### PROFESSIONAL EXPERIENCE

January 2020

Lead Package Maintainer | CTAN Project | Remote

- Oversaw 30+ package updates, ensuring compatibility across TeX Live and MiKTeX distributions.
- Automated CI workflows with GitHub Actions to run package tests, reducing release time by 60%.

June 2017 - December 2019

LaTeX Developer | DocuSoft Inc. | Remote

- Built custom packages for internal document automation, cutting manual formatting by 70%.
- Provided user support via issue tracker, closing 95% of tickets within 48 hours.

### EDUCATION

B.S. in Computer Science

State University, City, ST | May 2017

### CERTIFICATIONS

- TeX Live Core Contributor, TUG, September 2019

### CONTACT

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