

KE

Katherine Evans

Airline Customer Service

Adaptable stay-at-home mom with prior airline customer-service experience and six years of family logistics management. Proven ability to resolve conflicts and maintain composure under pressure.

CONTACT



(123) 456-7890



email@example.com



LinkedIn | Portfolio



City, ST 12345

PROFESSIONAL EXPERIENCE

STAY-AT-HOME COORDINATOR | SELF-EMPLOYED
SEPTEMBER 2015 – PRESENT

- Arranged international family travel itineraries, coordinating flights, lodging, and visas
- Managed household calendar and vendor communications for a family of five

CUSTOMER SERVICE AGENT | FLYHIGH AIRLINES , CITY, ST
JUNE 2012 – AUGUST 2015

- Processed 200+ passenger transactions daily, resolving seating and fare disputes
- Trained five new hires on ticketing systems, raising service efficiency by 15%

EDUCATION

- B.A. in Hospitality Management , State University , City, ST | May 2012