

Sophia Green

Medical Case Manager

(123) 456-7890 • City, ST 12345 • email@example.com • LinkedIn

Proactive medical case manager skilled in patient advocacy and care coordination

Experienced case manager with seven years in medical settings, specializing in chronic care management and patient support.

Professional Experience

Medical Case Manager | Chicago Health Alliance, Chicago, IL | May 2020 – Present

- Managed care for 75+ chronic illness patients monthly, achieving a 95% treatment adherence rate
- Assisted patients with insurance claims, reducing denied claims by 20%
- Collaborated with multidisciplinary teams to develop tailored care plans for complex cases

Patient Advocate | Mercy Medical Center, Chicago, IL | May 2018 – May 2020

- Supported patients in navigating health care systems, ensuring access to necessary treatments
- Educated clients on treatment options, improving satisfaction scores by 15%

Education

Bachelor of Science in Nursing (B.S.N.) | Loyola University, Chicago, IL | May 2020

Key Skills

- Chronic care management
- Medical resource coordination
- Insurance navigation
- Patient advocacy
- HIPAA compliance