

Noah Alvarez

Product quality specialist

Customer-driven product quality expert with a manufacturing background

Product quality specialist with 8 years of experience evaluating product specs, managing complaints, and working with R&D on improvements. Experienced in cosmetic inspection, lot traceability, and root cause reports.

CONTACT



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LinkedIn | Portfolio



San Antonio, TX 78205

KEY SKILLS

- 8D problem solving
- Audit support
- Customer complaints
- Product validation
- QMS documentation
- Spec conformance
- Trend analysis

EDUCATION

May 2015 | Bachelor of Science
(B.S.) in Industrial Technology

Texas State University , San
Marcos, TX

PROFESSIONAL EXPERIENCE

Product Quality Specialist | CeraTile Manufacturing | San Antonio, TX

August 2019 – Present

- Reduced customer complaints by 50% through targeted training and tighter tolerances
- Partnered with design and production teams to revise specs on two major product lines
- Facilitated investigations and customer communications

Quality Inspector | TileCo Systems | Austin, TX

May 2015 – August 2019

- Conducted visual and dimensional inspections and entered data into QMS
- Managed sample retention and tracked response time for defect cases
- Supported line audits and helped prepare response packages for buyers