

# Jordan Miller

## Multilingual Flight Attendant

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Trilingual flight attendant fluent in English, Spanish, and French. Four years on international and regional routes, adept at cross-cultural communication and personalized service. Holds Advanced Crew Resource Management certification.

### Key Skills

- Trilingual communication
- Cultural training
- Crew resource management
- Sales in multiple currencies

### Professional Experience

Flight Attendant | GlobalLink Airlines, City, ST | September 2018 – Present

- Serve passengers in three languages on 250+ flights annually, improving communication and satisfaction by 20%
- Conduct cultural-sensitivity training for 50 crew members, fostering an inclusive environment
- Translate in-flight announcements and safety briefings to ensure full passenger comprehension

Cabin Crew | EuroConnect Airways, City, ST | June 2016 – August 2018

- Assisted with multilingual emergency instructions, achieving 100% drill success rates
- Supported ground-to-cabin passenger flows in multiple hubs, reducing boarding times by 15%
- Coordinated in-flight sales in various currencies, boosting onboard revenue by 10%

### Education

Diploma in Aviation Languages & Service, May 2016 | International Flight Academy, City, ST

### Certifications

- Certified Corporate Governance Paralegal (CCGP), NACD, June 2019