


Rachel Nguyen

Manufacturing quality control

QC professional dedicated to precision in high-volume environments

Manufacturing quality control specialist with 11 years of experience in automotive and consumer goods manufacturing. Experienced in production audits, gauge calibration, 5S principles, and root cause investigation.

CONTACT

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 LinkedIn | Portfolio

 Fort Wayne, IN 46802

KEY SKILLS

- Assembly line inspection
- Calibration documentation
- Control plans
- ISO 9001
- Non-conformance reports (NCRs)
- Pareto analysis
- Torque testing

PROFESSIONAL EXPERIENCE

QUALITY CONTROL TECHNICIAN | AUTOEDGE MANUFACTURING, FORT WAYNE, IN

JULY 2017 – PRESENT

- Reduced product returns by 33% after implementing a layered audit process
- Perform in-line checks and manage statistical process control data
- Calibrate and maintain over 100 precision gauges

QA TECHNICIAN | COREBRAND GOODS, INDIANAPOLIS, IN

JUNE 2012 – JULY 2017

- Documented NCRs and followed up with corrective action teams
- Assisted in customer complaint analysis and created defect trend reports
- Conducted weekly audits across three assembly departments

EDUCATION

- Bachelor of Science (B.S.) in Industrial Engineering
Purdue University, West Lafayette, IN | May 2012