

Cameron Moore

Ground-to-Flight Attendant

An aviation professional transitioning from ground operations to cabin crew. Seven years in ramp and customer service roles, with strong knowledge of safety procedures and passenger handling.

KEY SKILLS

- Ground handling & safety
- Passenger liaison
- Ramp supervision
- Training & coaching

EDUCATION

Certificate in Aviation Ground Operations

AeroServe Institute, City, ST
May 2012

PROFESSIONAL EXPERIENCE

Ramp Agent Lead | City International Airport, City, ST
May 2015 – March 2022

- Supervised baggage and cargo loading for 200+ flights monthly, maintaining 100% on-time departures
- Trained 12 new ramp agents on safety and equipment procedures, reducing incidents by 30%
- Coordinated with cabin crew to manage passenger loyalty club baggage requests

Gate Agent | City International Airport, City, ST
May 2012 – February 2015

- Checked in 150+ passengers per shift, handling upgrades and special-assistance requests
- Resolved customer boarding issues, maintaining a 97% on-time boarding rate
- Supported flight attendants with boarding announcements and seat-map adjustments

CERTIFICATIONS

- Certified Corporate Governance Paralegal (CCGP): NACD, June 2019