

# Cameron Moore

## Ground-to-Flight Attendant

An aviation professional transitioning from ground operations to cabin crew. Seven years in ramp and customer service roles, with strong knowledge of safety procedures and passenger handling.

### KEY SKILLS

- Ground handling & safety
- Passenger liaison
- Ramp supervision
- Training & coaching

### EDUCATION

Certificate in Aviation Ground Operations

AeroServe Institute, City, ST  
May 2012

### PROFESSIONAL EXPERIENCE

Ramp Agent Lead | City International Airport, City, ST  
May 2015 – March 2022

- Supervised baggage and cargo loading for 200+ flights monthly, maintaining 100% on-time departures
- Trained 12 new ramp agents on safety and equipment procedures, reducing incidents by 30%
- Coordinated with cabin crew to manage passenger loyalty club baggage requests

Gate Agent | City International Airport, City, ST  
May 2012 – February 2015

- Checked in 150+ passengers per shift, handling upgrades and special-assistance requests
- Resolved customer boarding issues, maintaining a 97% on-time boarding rate
- Supported flight attendants with boarding announcements and seat-map adjustments

### CERTIFICATIONS

- Certified Corporate Governance Paralegal (CCGP): NACD, June 2019