

AB

Location

City, ST, 34567

Phone

(012) 345-6789

Email

alex.brown@example.com

Website

linkedin | portfolio

Key Skills

- Dock operations management
- Staff supervision
- Safety compliance
- Scheduling software

Education

Riverside High School , City, ST
May 2013
High School Diploma

Alex Brown

Dock Supervisor

Dedicated dock supervisor with seven years of experience overseeing inbound/outbound operations, dock staffing, and safety compliance. Proven record of reducing turnaround times and maintaining accident-free records.

Professional Experience

Dock Supervisor , Harbor Freight Terminals | City, ST
June 2017 - Present

- Supervise 15 dock workers across three shifts, optimizing load/unload processes to reduce turnaround time by 30%
- Implemented new dock-scheduling software, improving resource utilization and cutting labor overtime by 12%
- Enforce safety protocols, achieving 200+ consecutive accident-free days

Dock Coordinator , Valley Distribution | City, ST
April 2014 - May 2017

- Managed daily dock assignments and prioritized urgent shipments, ensuring 95% on-time dispatch
- Conducted monthly safety briefings, reducing minor incidents by 25%
- Collaborated with carriers to negotiate priority loading windows, improving customer satisfaction ratings