

# ES

# Erika Santos

## Integration Solution Architect

### Systems integration expert for enterprise-scale solutions

Integration solution architect with 12 years of experience designing and implementing complex data and system integrations across banking and insurance domains. Specializes in middleware, enterprise service buses (ESBs), and API architecture.

## Contact



erika.santos@email.com



LinkedIn | Portfolio



City, ST

## Key Skills

- API management
- Business process automation
- Data mapping
- Enterprise service bus (ESB)
- Integration testing
- Kafka
- Message brokers
- XML/JSON

## Education

Bachelor of Science (B.S.) in  
Computer Science

University of North Carolina, Chapel  
Hill, NC | May 2010

## Professional Experience

### INTEGRATION ARCHITECT | WELLSBRIDGE BANK, CHARLOTTE, NC

MARCH 2018 – PRESENT

- Built centralized integration hub using MuleSoft, reducing development time by 35%
- Streamlined cross-platform data sharing across 8 internal applications
- Created event-driven architecture to improve payment processing reliability

### MIDDLEWARE SPECIALIST | ENCLAVE INSURANCE, RALEIGH, NC

JULY 2012 – FEBRUARY 2018

- Designed and supported SOAP and RESTful API integrations
- Coordinated migration from IBM WebSphere to lightweight integration layer
- Developed monitoring tools to track message queue reliability

## Certifications

- MuleSoft Certified Integration Architect, MuleSoft, July 2022