

AB

Alex Brown

Flight Attendant Supervisor

Seasoned supervisor with 8 years of flight-crew oversight at a major carrier. Skilled at performance management, scheduling, and regulatory compliance. Proven record of reducing delays and elevating service standards.

Location

City, ST

Phone

(123) 456-7890

Email

email@example.com

Website

linkedin | portfolio

Key Skills

- Crew scheduling
- Performance management
- Regulatory compliance
- Service standards

Education

Metro University, City, ST
May 2012
Bachelor of Science in
Organizational Leadership

Professional Experience

Flight Attendant Supervisor, Continental Skies | City, ST
March 2016 - Present

- Supervise 120+ cabin crew members across 8 bases, ensuring 100% FAA compliance
- Reduced cabin-crew scheduling conflicts by 40% through optimized rostering software
- Led "Service Excellence" initiative, boosting onboard satisfaction from 4.2 to 4.7 stars

Senior Flight Attendant, Continental Skies | City, ST
June 2012 - February 2016

- Mentored junior crew on emergency procedures, resulting in a 20% decrease in drill times
- Acted as liaison between operations and cabin crew, facilitating rapid communication
- Recognized with "Supervisor's Choice" award for outstanding team leadership

Certifications

- Certified Corporate Governance Paralegal (CCGP), NACD, June 2019