

AB

# Alex Brown

## Flight Attendant Supervisor

Seasoned supervisor with 8 years of flight-crew oversight at a major carrier. Skilled at performance management, scheduling, and regulatory compliance. Proven record of reducing delays and elevating service standards.

### Location

City, ST

### Phone

(123) 456-7890

### Email

email@example.com

### Website

linkedin | portfolio

## Key Skills

- Crew scheduling
- Performance management
- Regulatory compliance
- Service standards

## Education

Metro University, City, ST  
May 2012  
Bachelor of Science in  
Organizational Leadership

## Professional Experience

Flight Attendant Supervisor, Continental Skies | City, ST  
March 2016 - Present

- Supervise 120+ cabin crew members across 8 bases, ensuring 100% FAA compliance
- Reduced cabin-crew scheduling conflicts by 40% through optimized rostering software
- Led "Service Excellence" initiative, boosting onboard satisfaction from 4.2 to 4.7 stars

Senior Flight Attendant, Continental Skies | City, ST  
June 2012 - February 2016

- Mentored junior crew on emergency procedures, resulting in a 20% decrease in drill times
- Acted as liaison between operations and cabin crew, facilitating rapid communication
- Recognized with "Supervisor's Choice" award for outstanding team leadership

## Certifications

- Certified Corporate Governance Paralegal (CCGP), NACD, June 2019