

# AG

# Anthony Gentile

## Security Guard Supervisor

### CONTACT



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LinkedIn | Portfolio



New York, NY

### KEY SKILLS

- Security management
- Incident response
- Team management
- Security operations
- De-escalation techniques

### EDUCATION

Associate of Science (A.S.)  
Criminal Justice | Columbia  
University, New York, NY | June  
2014

### ABOUT ME

A security guard supervisor with 10 years of experience managing and developing high-performance security teams. A proven track record of coordinating security operations in high-traffic environments with over 3,000 daily visitors.

### PROFESSIONAL EXPERIENCE

**SECURITY GUARD SUPERVISOR | PENN STATION, NEW YORK, NY**  
MARCH 2018 - PRESENT

- Manage a team of 40 security guards and coordinate all aspects of daily security operations for a major train station with over 3,000 daily visitors
- Deliver training to over 100 security personnel and identify opportunities to mitigate risks and improve average incident response time by 18%
- Coordinate with police officers and EMTs during response to life-threatening situations, criminal activities, and medical emergencies

**SECURITY GUARD SUPERVISOR | HOLDEN SECURITY, NEW YORK, NY**  
JUNE 2014 - MARCH 2018

- Led a team of 20 security guards performing surveillance and patrols on client properties and drove efforts to improve team performance and incident response times, contributing to a 20% increase in client retention
- Delivered training to all security personnel on firearm safety regulations, de-escalation techniques, and security protocols

### CERTIFICATIONS

- SECURITY GUARD LICENSE | STATE OF NEW YORK | JUNE 2014
- BASIC LIFE SUPPORT | AMERICAN RED CROSS | JUNE 2014