



ERIKA JAMES

Quality control manager

CONTACT



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LinkedIn | Portfolio



Cincinnati, OH 45202

KEY SKILLS

- CAPA
- Compliance audits
- Continuous improvement
- FDA regulations
- Performance coaching
- Quality management systems
- Six Sigma methodology

ABOUT ME

Seasoned quality control manager focused on strategic improvement
Twelve years of experience leading inspection teams in the food packaging industry. Expert in CAPA, team training, and process development. Strong record of driving compliance with FDA and SQF standards while increasing operational efficiency.

PROFESSIONAL EXPERIENCE

Quality Control Manager

FreshPack Foods, Cincinnati, OH | April 2017 - Present

- Lead a 15-person QC department to maintain audit readiness and reduce corrective actions by 40%
- Created a cross-training program that cut downtime by 22% during peak shifts
- Collaborate with R&D and production to make changes based on quality data

Senior Quality Supervisor

BrightFoods Co., Dayton, OH | July 2012 - April 2017

- Oversaw raw material inspections and finished goods testing in a USDA-regulated facility
- Led monthly team meetings to assess trends in non-conformance and adjust inspection protocols
- Supported transition to a digital QMS platform

EDUCATION

Bachelor of Science (B.S.) in Food Science

The Ohio State University, Columbus, OH | May 2012