



Rachel Adams

Express Checkout Cashier

Express Checkout Cashier Specializing in High-Speed Transaction Processing and Customer Throughput

Efficient express checkout cashier with over three years of experience managing rapid transaction flow in fast-paced retail environments. Specializes in processing 15-items-or-less transactions at high speed while maintaining 99% accuracy and a friendly, efficient customer experience. Known for reducing customer wait times by 20% and sustaining the fastest average transaction time in the express lane team across consecutive quarterly reviews.

Location

Charlotte, NC 28202

Phone

(123) 456-7890

Email

rachel.adams@example.com

Website

LinkedIn

Education

Charlotte High School, Charlotte, NC
| May 2019
High School Diploma

Key Skills

- Multi-location cashier team oversight (5 stores)
- Cash flow management and discrepancy reduction
- Cross-location process standardization
- Staff training and certification programs
- Scheduling and labor budget management
- POS system administration and troubleshooting
- District-level performance reporting

Professional Experience

Express Checkout Cashier, QuickShop Express | Charlotte, NC
April 2020 - Present

- Processed rapid transactions for 300+ customers per shift in the 15-items-or-less express lane, maintaining 99% accuracy across cash, card, and contactless payment types
- Reduced average customer wait time by 20% over 12 months through transaction speed improvements and proactive greeting that prepared customers before they reached the register
- Achieved the lowest average transaction time among 8 express lane cashiers for 6 consecutive quarters, averaging 45 seconds per transaction compared to the team average of 58 seconds
- Politely redirected 10-15 over-limit customers per shift to standard checkout lanes, maintaining lane integrity while preserving customer satisfaction
- Maintained a spotless and fully organized express checkout area throughout all shifts, contributing to a 4.7/5.0 store cleanliness rating in quarterly shopper surveys
- Handled 50+ contactless payment transactions per shift including Apple Pay and Google Pay, processing all digital transactions without technical delays or customer friction
- Assisted standard lane cashiers during brief rushes by temporarily covering registers, reducing overall front-end wait times by an additional 8% during peak Saturday shifts

Cashier, Local Retail Outlet | Charlotte, NC
August 2018 - March 2020

- Processed 100+ daily transactions in a standard checkout lane with consistent accuracy during peak weekend shifts
- Maintained checkout area organization and restocked impulse merchandise displays during low-traffic periods
- Provided customer service for returns and price inquiries, resolving 95% of customer questions without supervisor involvement