




Jack Brown

Target Retail Cashier

Target Retail Cashier with Drive-Up and Target Circle Loyalty Enrollment Experience

Customer-focused Target retail cashier with over three years of experience in high-volume big-box retail. Proficient in Target's POS system, Target Circle loyalty program enrollment, and Drive-Up order coordination. Recognized for maintaining transaction accuracy above 98% and contributing to Guest First satisfaction scores above store benchmarks during peak shopping periods and holiday seasons.

CONTACT INFORMATION

 (123) 456-7890

 jack.brown@example.com

 LinkedIn

 Minneapolis, MN 55401

KEY SKILLS

- Target POS system and registers operation
- Target Circle loyalty program enrollment
- Drive-Up and Order Pickup coordination
- Cash handling and shift reconciliation
- Returns and exchange processing (REDcard)
- Multitasking across high-volume checkout lanes
- Customer service and de-escalation
- Promotional and markdown event support

PROFESSIONAL EXPERIENCE

January 2022 - Present

Cashier | Target | Minneapolis, MN

- Processed 160+ guest transactions per shift using Target's POS system, maintaining a 98% transaction accuracy rate across cash, REDcard, and contactless payment types
- Enrolled 12-15 guests per shift in the Target Circle loyalty program, consistently meeting and exceeding the 10-per-shift weekly enrollment target
- Coordinated Drive-Up and Order Pickup handoffs for 20+ orders per shift, verifying order accuracy and delivering packages to guest vehicles within the 2-minute service standard
- Increased guest satisfaction scores by 20% over 6 months through consistent personalized service, remembering frequent shoppers and anticipating checkout needs
- Processed REDcard returns and complex exchanges for 15+ guests weekly, resolving all transactions within policy without supervisor escalation in 95% of cases
- Participated in daily shift huddles and contributed feedback on checkout lane flow improvements adopted by store management during Q4 2023
- Assisted in end-of-shift reshop organization, returning 30+ misplaced items to correct departments per shift to support floor readiness for next-day opening

June 2020 - December 2021

Sales Associate | Department Store X | Minneapolis, MN

- Supported merchandise management and processed 80+ POS transactions per shift across home goods and seasonal product departments
- Assisted with markdown and promotional event setup, re-pricing 200+ items per event in compliance with corporate pricing schedules
- Maintained fitting room and floor organization during weekend peak hours, completing merchandise recovery within the 30-minute end-of-shift standard

EDUCATION

Bachelor of Business Administration

University of Minnesota, Minneapolis, MN | - May 2021