

Sophia Brooks

Reentry Case Manager

Dedicated reentry case manager specializing in recidivism reduction and community reintegration

Case manager with nine years of experience assisting formerly incarcerated individuals in achieving successful community reintegration through housing placement, employment development, counseling access, and community resource navigation. Proven track record of reducing recidivism through structured reintegration planning, employer partnership development, and individualized self-sufficiency goal-setting. Skilled in navigating criminal justice, social service, and employment systems to remove barriers that commonly lead to recidivism. Committed to dignity-centered advocacy that supports lasting behavioral and economic change.

EDUCATION

Bachelor of Criminal Justice |
University of Memphis, Memphis,
TN
May 2016

Relevant Coursework:
Criminal Justice Policy and
Reform, Corrections and
Rehabilitation, Social Work in
Criminal Justice Settings,
Community Supervision,
Research Methods in Criminal
Justice

KEY SKILLS

- Reintegration planning and post-release transition coordination
- Recidivism prevention and evidence-based intervention planning
- Job readiness training and employment placement coordination
- Individual and group counseling support facilitation
- Community partnership development and employer engagement
- Housing placement for justice-involved individuals
- Benefits navigation (SNAP, Medicaid, public housing eligibility for returning citizens)

PROFESSIONAL EXPERIENCE

Reentry Case Manager

Memphis Justice Initiative, Memphis, TN | October 2018 – Present

- Supported 60+ clients annually in accessing housing, employment, counseling, and public benefits post-release, reducing recidivism rates by 25% among program participants over three years
- Delivered bi-monthly reintegration strategy workshops for groups of 15-20 participants, with 70% achieving documented self-sufficiency benchmarks within six months of program enrollment
- Partnered with 12 local employers to create job opportunities for justice-involved individuals, achieving a 30% employment placement rate and an 18-month job retention rate of 55%
- Coordinated housing placements for 25+ clients annually, navigating ban-the-box policies and working with landlords to secure housing-ready rental agreements for formerly incarcerated individuals

Case Worker

Community Resource Center, Memphis, TN | May 2016 – October 2018

- Conducted needs assessments for 30+ reentry clients monthly, connecting them with essential housing, employment, and mental health services within 48 hours of intake
- Assisted with four grant applications securing \$180,000 in funding for housing stabilization and vocational training programs serving justice-involved populations
- Coordinated with parole officers, mental health providers, and housing agencies to develop integrated reintegration plans for 25+ high-risk clients

CERTIFICATIONS

- Certified Reentry Professional (CRP), National Alliance for Reentry, August 2020
- Substance Abuse and Mental Health Case Management Training, SAMHSA, September 2019