



Grace Thompson

Convenience Store Cashier

Convenience Store Cashier with Age-Verification Compliance and Fuel Transaction Expertise

Experienced convenience store cashier with over four years of fast-paced retail experience, including proficiency in fuel transaction processing, lottery ticket sales, and age-restricted product compliance. Adept at managing high customer turnover efficiently, maintaining accurate cash drawers, and upholding tobacco and alcohol age-verification standards. Known for quick transaction times, strong customer rapport, and consistent compliance with state retail regulations.

CONTACT INFORMATION



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LinkedIn



Denver, CO 80202

KEY SKILLS

- Panera Bread POS and MyPanera loyalty platform
- Digital and mobile order processing
- Catering and large order management
- Scheduling and shift coordination
- Cash handling and payment reconciliation
- Order accuracy and quality verification (97%+)
- Customer service in fast-casual dining
- Food allergen and dietary restriction awareness

PROFESSIONAL EXPERIENCE

CASHIER | QUICKMART , DENVER, CO
APRIL 2020 – PRESENT

- Processed an average of 130 transactions per shift including fuel payments, lottery tickets, and tobacco and alcohol purchases using Gilbarco POS system
- Maintained 100% age-verification compliance for all tobacco and alcohol transactions across 48 months, with zero compliance violations on quarterly audits
- Handled fuel authorization and pump release for 60+ vehicles per shift, coordinating indoor and outdoor transactions without delays
- Balanced cash drawer at each shift close with an average discrepancy of less than \$0.50 across 4 years of daily reconciliation
- Restocked coolers, snack aisles, and tobacco displays daily, maintaining in-stock availability above 95% across assigned product categories

SALES ASSOCIATE | NEIGHBORHOOD CONVENIENCE , DENVER, CO
AUGUST 2018 – MARCH 2020

- Handled 80+ daily transactions across cash, card, and EBT payment types, maintaining accuracy in a fast-paced single-cashier environment
- Assisted with daily store cleaning and product organization, keeping all display areas compliant with vendor planogram standards
- Responded to customer product and price queries, directing patrons to correct merchandise and resolving complaints without manager involvement

EDUCATION

- High School Diploma , Denver High School , Denver, CO | May 2019

CERTIFICATIONS

- Colorado Minor Tobacco and Alcohol Sales Compliance Certification - Colorado Department of Revenue, May 2020
- Food Handler Safety Card - Denver Department of Public Health, September 2020