







Tina Rivera

Mobile Payment Cashier

Mobile Payment Cashier Specializing in Contactless and Digital Transaction Processing

Tech-forward mobile payment cashier with over three years of experience processing digital, contactless, and mobile POS transactions in dynamic Miami retail environments. Proficient in Apple Pay, Google Pay, cryptocurrency-linked payment apps, and Stripe-integrated mobile POS systems. Known for processing 200+ digital transactions daily with 100% security compliance, training staff on mobile payment protocols, and reducing transaction time by 20% through system configuration improvements.

CONTACT INFORMATION

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EDUCATION

- BACHELOR OF BUSINESS ADMINISTRATION | UNIVERSITY OF MIAMI, MIAMI, FL | MAY 2020**

KEY SKILLS

- Mobile POS system operation (Square, Stripe, Shopify)**
- Contactless payment processing (Apple Pay, Google Pay, NFC)**
- Digital transaction security and PCI-DSS compliance**
- Cash and hybrid payment reconciliation**
- Staff training on mobile payment systems**
- Customer education on digital checkout options**
- Transaction speed optimization**

PROFESSIONAL EXPERIENCE

MOBILE PAYMENT CASHIER | DIGITAL RETAIL, MIAMI, FL | JANUARY 2021 - PRESENT

- Processed 200+ contactless and digital transactions daily using Square and Stripe mobile POS platforms, maintaining 100% PCI-DSS security compliance across all payment sessions
- Trained 8 staff members on mobile payment system operation, reducing transaction errors during digital checkouts by 35% within 60 days of training rollout
- Improved mobile transaction speed by 20% through payment terminal configuration adjustments and customer pre-checkout education on contactless payment setup
- Managed chargeback documentation and dispute submissions for 5-8 contested transactions per month, achieving a 90% successful dispute resolution rate through accurate receipt records
- Processed Apple Pay, Google Pay, and NFC-linked payment app transactions with zero security incidents across 36 months of continuous digital transaction handling
- Reconciled digital and cash payment totals at shift close, maintaining a combined transaction accuracy rate of 99.5% across all payment modalities

CASHIER | TECH RETAIL OUTLET, MIAMI, FL | JUNE 2019 - DECEMBER 2020

- Managed both cash and mobile payment transactions for 120+ customers per shift, maintaining accuracy across all payment types in a digitally forward retail environment
- Assisted customers with digital wallet setup and mobile payment troubleshooting during checkout, reducing payment-related delays by 25% during peak hours
- Supported daily shift reconciliation across cash and digital transaction categories, maintaining zero unresolved discrepancies across 18 months of employment

CERTIFICATIONS

- PCI-DSS Compliance Fundamentals Certification, PCI Security Standards Council | October 2021